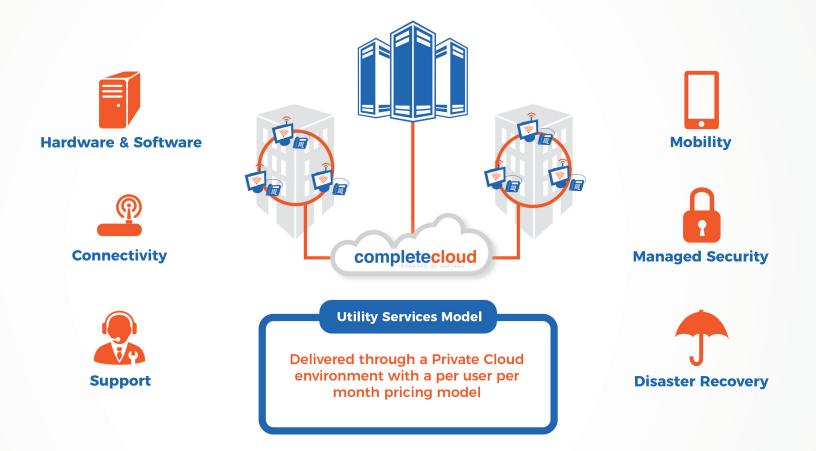


CompleteCloud is the most secure, private cloud solution on the market that leverages remote computers (virtual desktops), to allow companies to rethink the way they pay for, access, and support their IT needs. CompleteCloud's unique pricing model provides a business with all their IT needs with a simple per user, per month price that never changes.



CompleteCloud lets you rethink I.T. so you can focus on growing your company.

# **Utility Service Model:**

With traditional IT models, a company can get nickeled and dimed far beyond the planned budget. Need a new server? That'll be an additional cost. Need a hardware refresh? Hand over some more money. Something broke and you need support to come to your office after hours? That'll cost you the hardware and the afterhours rate to get you up and running. With CompleteCloud, this doesn't happen. You'll get everything included in a single per user, per month price. It doesn't matter if your staff changes each month or you need to add 6 new servers. That per user price will stay the same. This allows businesses to consistently know how much they are going to be spending on their I.T. budget each month and annually. CompleteCloud takes the guessing game out of I.T. related spending and allows you to better allocate your budget to other areas of your business.

#### **Hardware and Software:**

All hardware and software is provided with no additional cost, simple as that. Servers, LAN equipment, computers, and core Microsoft software licensing, are included. When we say all software and hardware, in our data center and on site, we mean all of it.





### **Mobility:**

Imagine having access to your work computer from any device, at any time. It's nice having access, but CompleteCloud takes it a step further so you can open a document and work on it on your tablet at your house. The ability to then pick up right where you left off on your desktop when you get back to the office, enables complete mobility. This mobility is layered with Multi-Factor Authentication so your data is secure, wherever you are.

### **Connectivity:**

We will take over payment and management of all internet bills and in some cases, upgrade your current service.





## **Managed Security:**

CompleteCloud was built from the ground up with security in mind. No other private cloud environment offers the robust security that is naturally built into our infrastructure. To ensure we are the most secure private cloud environment in the country, we partnered with companies like Alert Logic, Cisco Umbrella, and KnowB4 to provide additional layers of security. Our Managed Security platform meets HIPAA, DFARS, and NIST's compliance standards. Regardless of your industry, we've got you covered.





#### **Support:**

Our support team resolves 90% of tickets within 30 minutes and is entirely based in our home office in St. Louis, Missouri. Not only is our support U.S. based, but they're available 24x7. We encourage partners and clients to come visit our office and meet the teams they will be working with, see our NOC, and visit our data center.

# Disaster Recovery:

If disaster hits your office, you can rest assured that you're data is safe and you can continue working as if nothing ever happened. You don't have to worry about replacing any of your hardware because we provide it to you free of charge (bonus: you don't have to deal with insurance vultures to try and get your equipment replaced). No matter the disaster, your data is backed up and protected within our redundant data centers.